

UK Forbo floor care: Allura Puzzle vinyl tiles

The Forbo Allura LVT vinyl collection is easy to clean and maintain, thanks to the highly durable PUR surface finish. Allura Puzzle is occupancy ready on completion of the installation and initial cleaning.

General advice

Protect newly laid floors. All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

Use protective feet on chairs and tables to reduce scratching. Castor wheels should be of soft material suitable for resilient floor coverings (according to EN425).

Initial clean before use

Newly installed floors should not be wet cleaned within 3 days of installation.

Remove all surface debris, dust and dirt from the floor and then clean with a neutral floor cleaning solution. For larger areas, a scrubber dryer, or a rotary machine (150-180 rpm) with a 3M red pad or equivalent may be used. Remove soiled water from the surface using an absorbent wipe, mop, or wet vacuum. Then rinse with clean water and allow the floor to dry.

Recommended Floor care products

For spray cleaning use M2 Care Ultra, a pH neutral anti-bacterial cleaning solution.

Available from M2 Care – please telephone 01772 435739 for further information.

M2 Care website: www.m2care.co.uk

Other floor care products may be used on Forbo Flooring resilient floor coverings. If alternative products are to be used consult with your regular supplier for more information and guidance on suitability and use.

Note: *The incorrect use of cleaning solutions may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning solutions may compromise the performance of the floor. High alkaline or low acidic cleaning solutions, abrasive powders, solvents or cleansers should not be used as they can be harmful to both people and to the floor.*

Regular cleaning

The frequency of regular cleaning and the appropriate method required, will depend on the amount of traffic, soiling levels, desired appearance, and hygiene standards.

Remove dust and loose dirt by vacuum cleaning, sweeping or dust mop.

Remove spots, stains and spillages with a damp mop and a neutral floor cleaning solution.

As required:

Spray clean the floor with a rotary machine (150-180 rpm), a 3M red pad or equivalent and neutral floor cleaning solution.

Note: *For manual cleaning of Allura Puzzle, Forbo recommend flat microfibre mopping systems.*

Periodic maintenance

The following maintenance actions should be used when needed to maintain a satisfactory level of appearance.

Remove dust and loose dirt by vacuum cleaning, sweeping or dust mop.:

Remove spots, stains and spillages with a damp mop and a neutral floor cleaning solution and either:

- Spray clean the floor with a rotary machine (150 to 180rpm) and a 3M red pad or equivalent using a pH neutral floor detergent.
- **Or** Clean the floor with a scrubber drier (150 to 180rpm) and a 3M red pad or equivalent using a pH neutral floor cleaning solution.

Note: *For all above methods, do not use excessive water when cleaning and remove cleaning water promptly.*



Best Practice: Tips for effective floor care

Cautionary Note:

3M pad system blue or green pads are not required for normal cleaning and maintenance. 3M pad system brown or black pads should not be used on Allura Puzzle for normal cleaning and maintenance. In addition, any pads with enhanced abrasion are not recommended.

Machine speeds

For machine cleaning low speed (150 to 180rpm) machines are recommended. For dry burnishing high speed (300-500rpm) machines are recommended.

Use Entrance Systems

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 6lm) and quality should be used. Forbo Coral or Nuway entrance flooring systems, are independently proven to remove and retain up to 95% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximizing appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

Effective maintenance

Regular cleaning is more beneficial and cost effective than occasional deep cleaning. Use recommended cleaning solutions. High quality cleaning solutions and equipment ensures efficient maintenance and should represent only a small proportion of maintenance costs.

Note: Always follow the manufacturer's instructions for cleaning solutions.

Note: Always follow the Health and Safety guidance provided.

Frequently Asked Questions

How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the nature and usage of the building and how the floor is used. When producing a cleaning and maintenance schedule, it is good practice to consider the situation of the floor first: e.g. is it near an entrance to the building or on an upper floor? Will it collect dry or moist soil? What level of traffic will it be subjected to? Is there a lift for heavy equipment?

Do I need to polish my floor?

The advanced surface finishes applied to Allura Puzzle do not require the use of polish.

How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using a dry (paper) towel, water and/or neutral cleaning solution.

Note: High alkaline or low acidic cleaning solutions, abrasive powders, solvents or cleansers should not be used as they can be harmful to both people and to the floor.

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.



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Buffing tips

Dry buffing enhances gloss; helps remove scuff marks and repairs scratches.
Be sure to buff with a clean buffing pad.
Take good care of your pads. Check and flip when they get soiled.
Wash, rinse and hang to dry after use.

Pad codes

The colour codes indicating grades of pads may vary depending on the manufacturer/country.

Task	3M Pad colour
For regular spray cleaning	Red
For periodic maintenance	Red

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Additional help and information

Telephone: **0800 121 4780** (office hours)

Email: **uktechnicalsupport@forbo.com**

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