



# CLEANING & MAINTENANCE GUIDES FOR RAIL

creating better environments



FLOORING SYSTEMS

# CLEANING AND MAINTENANCE GUIDES FOR RAIL

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# coral<sup>®</sup> FR ENTRANCE FLOORING SYSTEMS

(Classic FR/Brush FR/Duo FR/Welcome FR)

## FORBO FLOORING CLEANING AND MAINTENANCE ADVICE

Coral FR textile entrance flooring systems are manufactured specifically to remove and retain soil at rail vehicle entrances to prevent it from being trafficked into the saloon areas. The soil is retained by the Coral FR entrance system until it is released during cleaning. As such, regular cleaning to remove the retained soil is essential to optimise long term performance, efficiency and appearance retention. Following these guidelines will ensure that the performance, efficiency and appearance of these products are retained. Coral FR textile entrance flooring system products can be maintained using standard carpet cleaning methods.

### Initial clean before use

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Spot clean if necessary.

### Regular Cleaning

The frequency of a regular cleaning method will depend on the amount of traffic, soiling type, soiling levels and desired appearance

To remove dry soiling deposits:

- Vacuum using an upright vacuum with a mechanically driven rotating brush.

Make several passes in all directions with the vacuum cleaner to ensure that all loose dirt is removed.

Vacuum action should be fast forward and slow backward.

- Spot clean if necessary.

To remove wet soiling deposits:

- Use a wet vacuum to remove excess moisture in the product
- For stubborn spillages and stains, use a hot water spray extraction machine or a 3 in 1 spray and brush machine.

### Periodic Maintenance

The Regular Cleaning actions above should be used when required to maintain optimum performance and appearance.

Coral FR can stop up to 95% of all dirt and moisture entering a rail vehicle – the frequency of Periodic Maintenance will depend on the efficiency of the Regular Cleaning actions in relation to the amount of traffic, soiling type, soiling levels experienced at individual entrances or locations.

Please note: When hot water spray extraction is used, please allow up to 24 hours before use or introduce warm air dryers to reduce the drying time.

### Spot Cleaning

- Use a dry clean white cloth, apply a neutral pH spot stain removal spray and work on the stain from the outside to the centre. If stain persists repeat as necessary. Rinse thoroughly with clean water and allow the floor to dry before use.

Do not use bleaching agents as these may damage the product and affect the colour.

## BEST PRACTICE: TIPS FOR EFFECTIVE FLOOR CARE

### General advice

#### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

#### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

#### Use of Floor Care Chemicals

The use of high and low pH cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

### Frequently Asked Questions

#### How often should I clean my entrance flooring system?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light colours may need to be cleaned more frequently.

#### How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do **NOT** use bleaching agents, high or low pH cleaning products or strong solvents as they can be harmful to both people and to your floor.

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

#### Recommended Floor care products

Forbo Flooring Systems only recommend the use of pH neutral, non-foaming, carpet detergents suitable for nylon fibres.

Other floor care products may be used on Forbo Coral floor coverings. If alternative products are to be used please consult with your regular supplier for more information, guidance and warranty.

Marks caused by	Removed with
Dry spillage	Lift off any excess spillage and vacuum thoroughly
Chewing gum	Use proprietary gel based gum remover
Stain has returned	May be detergent residue or not fully rinsed after cleaning

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# marmoleum® FR LINOLEUM FLOOR COVERING

(Marmoleum FR<sup>2</sup> & Striato FR)

## FORBO FLOORING CLEANING AND MAINTENANCE ADVICE

The Forbo Flooring Marmoleum FR collections are easy to clean and maintain, thanks to Topshield2, an innovative and durable factory finish which should not be removed.

The Topshield2 finish is part of the linoleum and the perfect base for your ongoing use of the floor.

### Initial clean before use

Newly installed floors should not be wet cleaned within 3 days of installation.

Remove all debris, dirt and dust off the floor and clean the floor with a neutral floor cleaner. For larger areas a scrubber dryer or a rotary machine (150-300 rpm) with a 3M red pad or equivalent may be used. Pick up dirty water with a wiper and mop or wet vacuum, rinse with clean water and allow floor to dry.

If required dry or spray buff the floor with a rotary machine (150-300 rpm) and 3M red pad or equivalent.

**Note:** if cement dust is present add approximately 2% of Citric or Acetic acid.

The floor is now ready for use and does not require any further treatment or finish application. If the application of additional finishes is being considered refer to FAQ's later in this guide.

### Regular cleaning:

The frequency of regular cleaning method will depend on the amount of traffic, soiling levels, desired appearance, and hygiene standards.

- Remove dust and loose dirt by vacuum cleaning, sweeping or mopping.
- Remove spots, stains and spillages with a damp mop and a neutral floor cleaner.

As required:

- Spray clean the floor with a rotary machine (150-300 rpm), a 3M red pad or equivalent and neutral floor cleaner

### Periodic Maintenance:

The following maintenance actions should be used when needed to maintain a satisfactory level of appearance.

- Remove dust and loose dirt by vacuum cleaning, sweeping or mopping.
- Remove spots, stains and spillages with a damp mop and a neutral floor cleaner.
- Spray Buff the floor with a rotary machine (300-500 rpm) and a 3M red pad or equivalent using a buffable pH neutral floor maintainer to remove gloss irregularities and provide an even appearance.

## BEST PRACTICE: TIPS FOR EFFECTIVE FLOOR CARE

### General advice

#### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering. Use protective feet on chairs and tables to reduce scratching. Castor wheels should be of soft material suitable for resilient floor coverings (according to EN425).

#### Use Entrance Systems

As much as 80% of dirt entering a rail vehicle is brought in by foot traffic. Entrance flooring systems of an appropriate size and quality should be used. Forbo Coral FR entrance flooring systems, are independently proven to remove and retain up to 95% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

### Proper use of Floor Care Chemicals

The improper use of high pH maintenance products may damage resilient flooring. Frequent treatment or inadequate rinsing may cause cracking, shrinking, and/or discoloration. Marmoleum FR flooring should never be cleaned with high pH chemicals because permanent damage may occur.

Abrasive powders or cleansers should not be used.

## Frequently Asked Questions

### How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light and uni-colours may need to be cleaned more frequently.

### Do I need to polish my floor?

The advanced Topshield2 finish applied on Forbo Flooring Marmoleum does not require the use of polish.

## How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using a dry (paper) towel, water, detergent, white spirit or alcohol (in that order). Do **NOT** use highly alkaline products (ammonia, soda) or strong solvents such as acetone as they can be harmful to both people and to your floor.

Marks caused by	Removed with
Chocolate, grease, egg, coffee, juice, etc.	Neutral floor cleaner in lukewarm water
Bitumen, oil, rubber, soot	Cleaners' white spirits
Chewing gum	Cool with cold spray or ice cubes and scrape
Rust	Oxalic or citric acid in lukewarm water

If any doubt exists test cleaning products on a sample piece or in an inconspicuous area.

## Buffing tips

- Spray or dry buffing enhances gloss; helps remove black marks and repairs scratches. Be sure to buff with a clean buffing pad.
- Take good care of your pads. Check and flip when they get soiled. Wash, rinse and hang to dry after use.

## Cleaning machines and pads

### Pad codes

The colour codes indicating grades of pads may vary depending on the manufacturer/country.

Task	3M Pad colour
For regular spray cleaning	Red
For periodic maintenance	Red

**Note:** Blue or green pads are not required for normal cleaning and maintenance.

Brown or black pads should not be used on Marmoleum FR products.

## Machine speeds

For machine cleaning 150 to 300 rpm is perfectly suitable. For spray buffing, 300 to 500 rpm is the recommended speed for removing gloss irregularities and restoring the floor's original, optimum appearance.

## Recommended Floor care products

Forbo Flooring Systems recommends the use of a neutral cleaner such as Forbo Cleaner or Forbo Monel. For spray buffing use a pH neutral floor maintainer. Other floor care products may be used on Forbo Flooring resilient floor coverings.

If alternative products are to be used consult with your regular supplier for more information, guidance and warranty.

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# flotex® FR FLOCKED FLOORING

Flotex FR sheet (Flotex FR/Flotex Vision FR)

## FORBO FLOORING CLEANING AND MAINTENANCE ADVICE

The unique construction of Forbo Flotex® FR sheet floor covering is what allows it to release soiling like no other textile flooring can. Unlike the looped and twisted fibres of a conventional carpet pile, the smooth straight fibres of Flotex FR® do not trap particles of soil, allowing them to be removed without difficulty during cleaning. Most spills can be cleaned with plain water.

### Initial clean before use

Newly installed floors should not be wet cleaned within 3 days of installation. Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum cleaner with an electrically powered rotating brush. Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward. Spot clean if necessary.

### Regular Cleaning

The frequency of regular cleaning method will depend on the amount of traffic, soiling levels, desired appearance, and hygiene standards.

- Vacuum using an upright vacuum with a electrically powered rotating brush.
- Spot clean if necessary.

If required:

As part of regular cleaning, periodic use of one of the following mechanical carpet cleaning machine methods is recommended:

- Hot water extraction machine
- 3 in 1 machine
- Cylindrical counter rotating brush machine

Rinse floors thoroughly with clean water and allow the floor to dry before use

### Spot Cleaning

Most spills will respond to the use of clean warm water, or the use of a neutral, non-foaming, carpet detergent. Where required for heavier or stubborn spills, the scrape scrub, rinse procedure below may be used.

### Scrape, scrub, rinse procedure

1. Scrape up as much of the spillage as possible using a blunt edged scraper or spatula.
2. Apply a liberal amount of water, scrub with a hard-bristled brush and scrape up the dirty liquid into a cloth.
3. Rinse with clean water. Scrape out as much of the liquid as possible into an absorbent cloth, using a paint scraper or spatula.
4. If the spill or stain is not completely removed, repeat points 2 & 3 above using a neutral, non-foaming, carpet detergent or general-purpose spot cleaner to the affected area.
5. Rinse floors thoroughly with clean water and allow the floor to dry before use.

## BEST PRACTICE: TIPS FOR EFFECTIVE FLOOR CARE

### General advice

#### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

#### Use Entrance Systems

As much as 80% of dirt entering a rail vehicle is brought in by foot traffic. Entrance flooring systems of an appropriate size and quality should be used. Forbo Coral FR entrance flooring systems, are independently proven to remove and retain up to 95% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

### Use of Floor Care Chemicals

The improper use of cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

## Frequently Asked Questions

### How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light colours may need to be cleaned more frequently.

## How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do **NOT** use bleaching agents or strong solvents as they can be harmful to both people and to your floor.

Marks caused by	Removed with
Wet spillage	For small areas and small accidents use the scrape, scrub, rinse procedure
Dry spillage	Lift off any excess spillage and vacuum thoroughly
Chewing gum	Use proprietary gel based gum remover
Stain has returned	May be detergent residue or not fully rinsed after cleaning

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

## Recommended Floor care products:

Forbo Flooring Systems only recommend the use of pH neutral, non-foaming, carpet detergents suitable for nylon fibres.

Other floor care products may be used on Forbo Flotex floor coverings. If alternative products are to be used please consult with your regular supplier for more information, guidance and warranty.

Do not use bleaching agents as these may damage the product and affect the colour.

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# tessera® FR BROADLOOM CARPET

(Tessera Alignment FR/Tessera Helix FR/Tessera Nexus FR)

## FORBO FLOORING CLEANING AND MAINTENANCE ADVICE

Tessera FR broadloom carpets are manufactured using polyamide (nylon) fibres for durability and appearance retention in the busiest rail environments. Following these guidelines will ensure that the appearance retention of these products are retained. Tessera FR products can be maintained using standard carpet cleaning methods.

### Initial clean before use

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Spot clean if necessary.

### Regular Cleaning

The frequency of a regular cleaning method will depend on the amount of traffic, soiling type, soiling levels and desired appearance

To remove dry soiling deposits:

- Vacuum using an upright vacuum with a mechanically driven rotating brush.

Make several passes in all directions with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward.

- Spot clean if necessary.

### Periodic Maintenance

The Regular Cleaning actions above should be used when needed to maintain a satisfactory level of appearance.

- Vacuum thoroughly to remove loose surface debris
- Spot clean if necessary

The following carpet cleaning method may be used to remove residual soiling that cannot be removed by vacuuming:

- Hot water extraction

Please note: When hot water spray extraction is used, please allow up to 24 hours before use or introduce warm air dryers to reduce the drying time

### Spot Cleaning

- Use a dry clean white cloth, apply a neutral pH spot stain removal spray and work on the stain from the outside to the centre. If stain persists repeat as necessary. Rinse thoroughly with clean water and allow the floor to dry before use.

Do not use bleaching agents as these may damage the product and affect the colour.

## BEST PRACTICE: TIPS FOR EFFECTIVE FLOOR CARE

### General advice

#### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

#### Use Entrance Systems

As much as 80% of dirt entering a rail vehicle is brought in by foot traffic. Entrance flooring systems of an appropriate size and quality should be used. Forbo Coral FR entrance flooring systems, are

independently proven to remove and retain up to 95% of all dirt and moisture entering a rail vehicle by foot traffic; reducing maintenance costs and maximising appearance retention of saloon floor coverings flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

### Use of Floor Care Chemicals

The use of high and low pH cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

## Frequently Asked Questions

### How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light colours may need to be cleaned more frequently.

### How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do **NOT** use bleaching agents, high or low pH cleaning products or strong solvents as they can be harmful to both people and to your floor.

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

Marks caused by	Removed with
Dry spillage	Lift off any excess spillage and vacuum thoroughly
Chewing gum	Use proprietary gel based gum remover
Stain has returned	May be detergent residue or not fully rinsed after cleaning

### Recommended Floor care products

Forbo Flooring Systems only recommend the use of pH neutral, non-foaming, carpet detergents suitable for nylon fibres. Other floor care products may be used on Forbo Tessera FR floor coverings. If alternative products are to be used please consult with your regular supplier for more information, guidance and warranty.

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# coral® move FR / coral® move vision FR

## BROADLOOM CARPET

### FORBO FLOORING CLEANING AND MAINTENANCE ADVICE

Coral Move FR and Coral Move Vision FR carpets are manufactured for durability and appearance retention in the busiest rail environments. Following these guidelines will ensure that the appearance retention of these products are retained. Coral Move FR and Coral Move Vision FR products can be maintained using standard carpet cleaning methods.

#### Initial clean before use

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Spot clean if necessary.

#### Regular Cleaning

The frequency of a regular cleaning method will depend on the amount of traffic, soiling type, soiling levels and desired appearance

To remove dry soiling deposits:

- Vacuum using an upright vacuum with a mechanically driven rotating brush.

Make several passes in all directions with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward.

- Spot clean if necessary.

#### Periodic Maintenance

The Regular Cleaning actions above should be used when needed to maintain a satisfactory level of appearance.

- Vacuum thoroughly to remove loose surface debris
- Spot clean if necessary

The following carpet cleaning method may be used to remove residual soiling that cannot be removed by vacuuming:

- Hot water extraction

**Please note:** When hot water spray extraction is used, please allow up to 24 hours before use or introduce warm air dryers to reduce the drying time

#### Spot Cleaning

- Use a dry clean white cloth, apply a neutral pH spot stain removal spray and work on the stain from the outside to the centre. If stain persists repeat as necessary. Rinse thoroughly with clean water and allow the floor to dry before use.

Do not use bleaching agents as these may damage the product and affect the colour.

### BEST PRACTICE: TIPS FOR EFFECTIVE FLOOR CARE

#### General advice

##### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

##### Use Entrance Systems

As much as 80% of dirt entering a rail vehicle is brought in by foot traffic. Entrance flooring systems of an appropriate size and quality

should be used. Forbo Coral FR entrance flooring systems, are independently proven to remove and retain up to 95% of all dirt and moisture entering a rail vehicle by foot traffic; reducing maintenance costs and maximising appearance retention of saloon floor coverings flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

#### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

#### Use of Floor Care Chemicals

The use of high and low pH cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

#### Frequently Asked Questions

##### How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light colours may need to be cleaned more frequently.

##### How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do **NOT** use bleaching agents, high or low pH cleaning products or strong solvents as they can be harmful to both people and to your floor.

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

Marks caused by	Removed with
Dry spillage	Lift off any excess spillage and vacuum thoroughly
Chewing gum	Use proprietary gel based gum remover
Stain has returned	May be detergent residue or not fully rinsed after cleaning

#### Recommended Floor care products

Forbo Flooring Systems only recommend the use of pH neutral, non-foaming, carpet detergents suitable for nylon fibres. Other floor care products may be used on Forbo Coral floor coverings. If alternative products are to be used please consult with your regular supplier for more information, guidance and warranty.

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# fleet® FR WALL & CEILING COVERING

## FORBO FLOORING CLEANING AND MAINTENANCE ADVICE

Fleet FR is a practical and durable wall and ceiling covering with a polyamide wear layer.

### Initial clean before use

Remove all surface dirt and dust by vacuuming (vacuum action should be fast forward and slow backward). Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Spot clean if necessary.

### Regular Cleaning

The frequency of regular cleaning method will depend on the desired appearance and hygiene standards.

- Vacuuming of the surface to remove dust.
- Spot clean if necessary.

### Spot Cleaning

Equipment: sprayer, soft cloth.

Detergent: non-foaming textile detergent (please contact Forbo Technical Department for advice).

1. Remove manually the excess of spoiling material and spray stain remover on the soft cloth.
2. Gently remove the stain out of the surface of the wall covering with the soft cloth. Do not use aggressive equipment that may damage the surface of the wall covering (metallic devices, brushes, etc.).
3. Remove the dirt with a soft, clean and damp cloth (repeat if necessary).

***Do not use bleaching agents as these may damage the product and affect the colour***

### Periodical Cleaning

Equipment: spray-extraction machine.

Detergent: non-foaming textile detergent (please contact Forbo Technical Department for advice)

1. Vacuuming of the surface to remove dirt and dust.
2. Spray the detergent solution on the surface and leave it on for 10 minutes.
3. Aspirate the solution and sludge residues slowly with the injection-extraction machine in order to extract as much of the product as possible from the covering.
4. Rinse with clean water and aspirate using a vacuum injection-extraction machine (repeat if necessary).
5. Let the wall covering dry.

## BEST PRACTICE: TIPS FOR EFFECTIVE FLOOR CARE

### General advice

#### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

#### Use of Cleaning Chemicals

The improper use of cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the wall covering.

### Frequently Asked Questions

#### How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do **NOT** use bleaching agents or strong solvents as they can be harmful to both people and to your floor.

Marks caused by	Removed with
Dry spillage	Lift off any excess spillage and vacuum thoroughly
Chewing gum	Use proprietary gel based gum remover
Stain has returned	May be detergent residue or not fully rinsed after cleaning

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

#### Recommended Cleaning care products:

Forbo Flooring Systems only recommend the use of pH neutral, non-foaming, detergents suitable for nylon fibres.

Other floor care products may be used on Fleet FR wall coverings. If alternative products are to be used please consult with your regular supplier for more information, guidance and warranty.

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