

## **Forbo Flooring Cleaning and Maintenance advice:**

Coral Click entrance flooring systems are manufactured specifically to remove and retain soil at building entrances to prevent it from being trafficked into buildings. The soil is retained by the Coral entrance system until it is released during cleaning. As such, regular cleaning to remove the retained soil is essential to optimise long term performance, efficiency and appearance retention. Coral Click entrance flooring system products can be maintained using standard cleaning methods.

### **Initial clean before use**

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Spot clean if necessary.

### **Regular Cleaning**

The frequency of a regular cleaning method will depend on the amount of traffic, soiling type, soiling levels and desired appearance.

#### **To remove dry soiling deposits:**

- Vacuum using an upright vacuum with a mechanically driven rotating brush - Make several passes in all directions with the vacuum cleaner to ensure all loose dirt is removed. Vacuum action should be fast forward and slow backward.
- Spot clean if necessary

#### **To remove wet soiling deposits:**

- Use a counter rotating brush head machine in conjunction with a pH neutral detergent suitable for nylon fibres, ensuring all detergent residues are removed by rinsing thoroughly with water.

### **Periodic Maintenance**

The Regular Cleaning actions above should be used when required to maintain optimum performance and appearance. The frequency of Periodic Maintenance will depend on the efficiency of the Regular Cleaning actions in relation to the amount of traffic, soiling type, soiling levels experienced at individual entrances or locations.

#### **To remove compacted soiling deposits:**

- Hot water extraction using a neutral detergent suitable for nylon fibres, ensuring all detergent residues are removed by rinsing thoroughly with water.

*Please note: Hot water extraction cleaning can be carried out with the matting sections in situ provided the matting is not allowed to get saturated on the underside. Do not exceed 60°C temperature when using hot water systems.*

**Spot Cleaning** - Remove spots with a neutral spot cleaner ensuring the area treated is thoroughly rinsed with clean water.

***Do not use bleaching agents as these may damage the product and affect the colour***

## **Best Practice: Tips for effective floor care**

### **General advice**

#### **Protect newly laid floors**

All newly laid floors including entrance matting should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

#### **Use Entrance Systems**

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 6 linear meters) and quality should be used. Forbo Nuway and Coral entrance flooring systems, are independently proven to remove and retain dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

### **Cleaning**

- An entrance system works more effectively when clean and free from residual soiling.
- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

#### **Use of Floor Care Chemicals**

The use of high and low pH cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

### **Frequently asked questions**

#### **How often should I clean my floor?**

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. is it the main entrance to the building or a less used side entrance? Will it collect dry or moist soil? What level of traffic will it be subjected to? Remember bold colours may need to be cleaned more frequently to retain their appearance and avoid tracking in walking areas.

#### **How do I remove stains?**

Remove spots with a neutral spot cleaner ensuring the area treated is thoroughly rinsed with clean water.

<b>Problem:</b>	<b>Try:</b>
Chewing Gum	Use proprietary gel based gum remover.

Stain has returned	May be due to detergent residue not being fully rinsed after cleaning.
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If any doubt exists test cleaning materials on a small area in an inconspicuous area.

#### **Recommended Floor care products**

Only pH neutral detergents suitable for polyamide fibres should be used for example, M2 Care Ultra, a pH neutral anti-bacterial cleaning solution available from the Wrennalls Group (Tel: 01772 435739 for further information).

Other floor care products may be used on Forbo Coral Click entrance flooring systems. If alternative products are to be used please consult with your regular supplier for more information and guidance.

#### **Contact us:**

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