

# Forbo Floor Care - Tessera

## **Forbo Flooring Cleaning and Maintenance advice:**

Tessera carpet tiles are manufactured using polyamide (nylon) fibres for durability and appearance retention in the busiest commercial environments. Following these guidelines will ensure that the appearance retention of these products is retained. Tessera products can be maintained using standard carpet cleaning methods.

## **Initial clean before use**

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Spot clean if necessary.

## **Regular Cleaning**

The frequency of regular cleaning method will depend on the amount of traffic, soiling levels and desired appearance

- Vacuum using an upright vacuum with a mechanically driven rotating brush.
- Make several passes with the vacuum cleaner to ensure that all loose dirt is removed.
- Vacuum action should be fast forward and slow backward.
- Spot clean if necessary.

## **Periodic Maintenance**

The following maintenance actions should be used when needed to maintain a satisfactory level of appearance.

- Vacuum thoroughly to remove loose surface debris
- Spot clean if necessary

The following carpet cleaning method may be used to remove residual soiling that cannot be removed by vacuuming:

- Hot water extraction

### **Please note:**

- For hot water spray extraction, please allow up to 24 hours before use

## **Spot Cleaning**

- Use a dry clean white cloth, apply a neutral pH spot stain removal spray and work on the stain from the outside to the centre. If stain persists repeat as necessary. Rinse thoroughly with clean water and allow the floor to dry before use.

Do not use bleaching agents as these may damage the product and affect the colour

# Best Practice: Tips for effective floor care

## General advice

### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

### Use Entrance Systems

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 61m) and quality should be used. Forbo Coral or Nuway entrance flooring systems, are independently proven to remove and retain up to 94% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

### Use of Floor Care Chemicals

The use of high pH cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

## Frequently Asked Questions

### How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. is it near an entrance to the building or on an upper floor? Will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light colours may need to be cleaned more frequently.

### How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do NOT use bleaching agents, high pH or strong solvents as they can be harmful to both people and to your floor.

Marks caused by	Removed with
Dry spillage	Lift off any excess spillage and vacuum thoroughly
Chewing-gum	Use proprietary gel based gum remover
Stain has returned	May be detergent residue or not fully rinsed after cleaning

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

### Recommended Floor care products

Forbo Flooring Systems only recommend the use of pH neutral, non-foaming, carpet detergents suitable for nylon fibres.

Other floor care products may be used on Forbo Tessera floor coverings. If alternative products are to be used please consult with your regular supplier for more information, guidance and warranty.

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