

# Forbo Floor Care - R11 Plus

## **Forbo Flooring Cleaning and Maintenance advice:**

R11 Plus is a durable commercial floor covering with a structured surface for enhanced grip properties. Correct care and maintenance of the surface will ensure that the performance properties of the product are retained along with optimum appearance.

### **Initial clean before use**

Remove all debris, dirt and dust off the floor. Clean the floor with a scrubber drier or rotary machine (150-300 rpm) with a medium brush or a cylindrical brush machine will be most effective. Pick up dirty water with wiper and mop or wet vacuum, rinse with clean water and allow the floor to dry.

The floor is now ready for use, and does not require any further treatment or finish application. If the application of additional finishes is being considered refer to FAQ's later in this guide.

### **Regular cleaning**

The frequency of regular cleaning method will depend on the amount of traffic, soiling levels, desired appearance and hygiene standards.

- Remove dust and loose dirt by vacuum cleaning or sweeping.
- Remove spots, stains and spillages with a damp mop and a neutral floor cleaner. Mop type should be suitable for heavily structured surfaces.

If required:

- Manual Cleaning – Scrub with a neutral floor cleaner and a suitable scrubbing brush. Remove dirty water with a wiper and mop. Rinse with clean water and allow the floor to dry.

Machine Cleaning - A neutral floor cleaner in conjunction with a combined scrubber drier with a medium brush\* will produce best results on larger areas.

**\*Note:** Cylindrical brush machines with equivalent brushes may be used as an alternative.

### **Periodic maintenance**

Clean the floor periodically using the manual or machine methods above. Clean heavily soiled areas with an intensive floor cleaner (pH-Value < 9). Rinse well with clean water and allow the floor to dry.

#### **Please note:**

Do not use seals or polishes, or floor maintainers containing polish as the slip resistant properties of the floor could be reduced.

# Best Practice: Tips for effective floor care

## General advice

### Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

### Use Entrance Systems

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 61m) and quality should be used. Forbo Coral or Nuway entrance flooring systems, are independently proven to remove and retain up to 94% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

### Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

### Use of Floor Care Chemicals

The improper use of cleaning chemicals may cause damage and/or discoloration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor. Do not use seals or polishes, or floor maintainers containing polish as the slip resistant properties could be reduced.

## Frequently Asked Questions

### How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. is it near an entrance to the building or on an upper floor? Will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light and uni-colours may need to be cleaned more frequently.

### Do I need to polish my floor?

Polish should not be applied to R11 Plus as the slip resistant properties may be adversely affected.

### How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using a dry (paper) towel, water, detergent, white spirit or alcohol (in that order). Do NOT use strong solvents as they can be harmful to both people and to your floor.

Marks caused by	Removed with
Asphalt, oil, rubber, soot	Cleaners' white spirits
Chewing-gum	Cool with cold spray or ice cubes and scrape.
Rust	Oxalic or citric acid in lukewarm water

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

## Cleaning brushes, machine speeds and floor care products

### Brushes

For rotary machines and scrubber driers medium brushes should be used on R11 Plus. Cylindrical brush machines with equivalent brushes may be used as an alternative.

### Machine speeds

For machine cleaning and maintenance, 150 to 300 rpm is recommended.

### Recommended Floor care products

Forbo Flooring Systems recommends the use of a neutral cleaner such as Forbo Cleaner or Forbo Monel. For spray buffing use a pH neutral floor maintainer.

Other floor care products may be used on Forbo Flooring resilient floor coverings. If alternative products are to be used consult with your regular supplier for more information, guidance and warranty.

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