

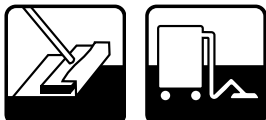
Forbo Floor Care - Surestep

Forbo flooring floor care advice

Forbo [Surestep](#) Original, Star, Material, Wood, Steel, Laguna, Decibel and Digital Print slip resistant vinyl collections are easy to clean and maintain, thanks to their highly durable PUR finish.

Initial clean before use

Newly installed floors should not be wet cleaned within 3 days of installation.



Remove all debris, dirt, and dust off the floor. Vacuum clean and/or sweep the floor thoroughly then scrub with a neutral floor cleaner.

For larger areas, a scrubber drier or rotary machine (150-180 rpm) with a suitable brush* or a cylindrical brush machine will be most effective. Pick up dirty water with wiper and mop or wet vacuum, rinse with clean water and allow the floor to dry.

Regular cleaning

The frequency of regular cleaning methods will depend on the amount of traffic, soiling levels, desired appearance, and hygiene standards.

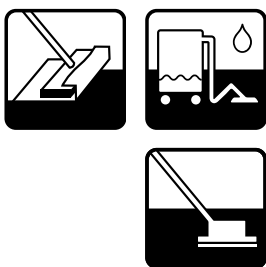


- Remove dust and loose dirt by vacuum cleaning, sweeping or mopping
- Remove spots, stains and spillages with a damp mop and a neutral floor cleaner

As required:

- Spray clean the floor with a rotary machine (150-180 rpm), a 3M red pad or equivalent and neutral detergent water mix

Periodic maintenance



- Scrub with a neutral floor cleaner, a rotary machine and a 3M blue pad or equivalent
- Pick up dirty water with a wiper and mop or a wet vacuum
- Rinse with clean water and a mop
- Allow the floor to dry

Cleaning chemicals

The use of acidic or high alkaline cleaning products, degreasers, solvents and ceramic tiles cleaners or similar chemical based cleaners are not recommended for cleaning Forbo PVC and linoleum resilient floorcoverings. The use of those cleaning products may cause damage to the floorcovering and will void the product warranty.

- Cleaning products with a pH (alkalinity) 7.0 - 8.5 neutral cleaner is considered safe to use on all Forbo PVC and linoleum resilient floorcoverings
- Mineral turps can be used to remove adhesive residue followed by rinsing with neutral detergent and water mix
- Forbo does not recommend using any type of builder's plastic, carpet protector film, rubber underlays or corfluke to protect Forbo PVC floorcoverings because of possible plasticiser migration staining
- Floorcovering protection prior to or post building process; Forbo recommends a non-staining, moisture, and paint resistant, 1.15 mm thick paper similar as, but not restricted to Ram Board: www.ramboard.com

Best Practice: Tips for effective floor care

General advice

Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering. Use protective feet on chairs and tables to reduce scratching. Castor wheels should be of soft material suitable for resilient floor coverings (according to EN 425)

Use entrance flooring

As much as 80% of dirt entering a building is brought in by foot traffic. Using a well designed entrance matting of an appropriate size (ideally more than 6 lm) and quality should be used.

Forbo [Coral](#) entrance flooring, are independently proven to remove and retain up to 95% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs
- Always follow the manufacturer's instructions for cleaning products
- Always follow the Health and Safety guidance provided

Floor cleaning chemicals

The improper use of high pH maintenance products may damage resilient flooring. Frequent treatment or inadequate rinsing may cause cracking, shrinking, and/or discolouration. Step safety flooring should never be cleaned with high pH chemicals because permanent damage may occur. Abrasive powders or cleansers should not be used. Do not use seals or polishes, or floor maintainers containing polish.

Frequently Asked Questions

How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: E.g.

- Is it near an entrance to the building or on an upper floor?
- Will it collect dry or moist soil?
- What level of traffic will it be subjected to? Remember that light and uni-colours may need to be cleaned more frequently.

Do I need to polish my floor?

Polish should not be applied to any Forbo Step product as the slipresistant properties may be adversely affected.

How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using a dry (paper) towel, water, detergent, white spirit or alcohol (in that order). DO NOT use highly alkaline products (ammonia, soda) or strong solvents such as acetone as they can be harmful to both people and to your floor.

Marks caused by	Removed with
Chocolate, grease, egg, coffee, juice, etc.	Neutral floor cleaner in lukewarm water
Bitumen, oil, rubber, soot	Cleaners' white spirits
Chewing-gum	Cool with cold spray or ice cubes and scrape
Rust	Oxalic or citric acid in lukewarm water

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

Cleaning brushes, machine speeds and floor care products

Pad codes

The colour codes indicating grades of pads may vary depending on the manufacturer/country

Task	3M Pad colour
For regular spray cleaning	Red
For periodic maintenance	Red

Note: Brown or black pads should not be used on Surestep products.

Machine speeds

For machine cleaning and maintenance, 150 to 180rpm is recommended.

Recommended floor care products

Forbo Flooring Systems recommends the use of a pH 7 (neutral) detergent such as [Forbo Monel](#).

Other floor care products may be used on Forbo Flooring resilient floor coverings. If alternative products are to be used consult with your regular supplier.

Contact us

- ✉ info.au@forbo.com
- 📞 1800 224 471
- 🌐 forbo-flooring.com.au

