

For My Home Floorcare: Flotex Range

Flotex's unique construction delivers the best of both worlds – the cleanability and durability of a hard floor combined with all the warmth and comfort of a carpet. Flotex Flocked Flooring has been awarded the prestigious Allergy UK Seal of Approval as, with the correct cleaning and maintenance regime, it won't harbour dust mites, contributing to a better indoor environment for all.

We want to make sure that you're happy with your flooring for many years to come. Your Flotex floor will maintain its good looks provided some simple cleaning procedures are followed.

Use of cleaning chemicals

Most spillages and marks can be removed using water and the techniques below.

When using any cleaning and maintenance products always ensure that they are pH neutral (7-8pH).

Forbo recommend M2 Care Ultra for periodic cleaning and occasional maintenance of Flotex floors. Further information on the use and where to buy these products can be found later in this guide.

Initial clean

After installation, remove loose dust and soiling with a or vacuum.

Allow at least 48 hours for the adhesive to set firmly before carrying out any wet cleaning.

Regular cleaning

The day-to-day care of your Flotex floor consists of dust and loose soiling removal with a vacuum.

More stubborn marks may require localised spot cleaning with M2 Care Ultra cleaning solution and a soft scrubbing brush.

Note: *Never use abrasive liquid, powder floor cleaners.*

Remove loose dust and soil with a vacuum, using an upright vacuum with a mechanically driven rotating brush. Make several passes in all directions with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be normal speed going forward and slow backward.

Spot Cleaning

In most situations the above regular cleaning guidance will suffice.

However, for heavily localized soiling of the floor the use of the actions described below may be required.



Scrape off as much of the spillage as possible into a paper towel or cloth. Use a **blunt** scraper or utensil.



Pour a generous amount of hot water onto the area. Add a small amount of M2 Care Ultra if required (as specified by the manufacturer).

Then scrub using a stiff brush and scrape the dirty solution into an absorbent cloth.



Rinse thoroughly with clean water. Scrape the excess water into an absorbent cloth and leave to dry.

General rules

Remember, rinsing is extremely important – always ensure that all detergent residue has been removed. Allow to dry before use.

If a non-permanent stain comes back, either the spillage has not been properly removed or there may be detergent residue left behind, repeat the procedure above, ensure that all detergent/water has been removed.

The use of a wet cleaning machine for periodic cleaning will be beneficial to the long-term appearance of your floor and be more efficient in larger areas. For small domestic installations, this can be carried out with hot-water extraction machine available from dry cleaners and DIY machine hire shops.

General Advice

- Ensure cleaning equipment is kept clean between uses.
- Remove dust and grit regularly – Vacuuming is a quick and easy way to remove loose soil.
- Remove stains quickly. Wet spillages, particularly fats, grease or foods which contain staining agents (e.g. tomato sauce) should be cleaned up immediately (see frequently asked questions below).
- Never use abrasive liquid, powder floor cleaners, or scouring pads.
- Use protective coasters under items of pottery as unglazed bases can cause staining.
- Take care when using furniture polish as overspray of silicone affect the floor.
- Always ensure cleaning solutions are diluted in accordance with the manufacturer's guidelines. Never use undiluted solutions.
- Protect your Flotex floor against spillages when deep cleaning ovens/grills with aggressive cleaning solutions.

Cleaning product recommendations

The M2 Care range of products, including accessory products, are available from M2 Care (part of the Wrennalls Group), together with advice on specific cleaning issues. Call **01772 435739** for further information or check out their website: www.m2care.co.uk



The M2 Care Ultra is available to purchase online and the following weblinks will take you direct to the relevant sections of their website where you can buy them: www.m2care.co.uk

Other floor care products may be used on Forbo Flooring floor coverings. If alternative products are to be used consult with your regular supplier for more information and guidance.

Note: The incorrect use of cleaning solutions may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning solutions may compromise the performance of the floor. Highly alkaline or acidic cleaning solutions, abrasive powders, solvents, soap-based cleaning products or cleansers should not be used as they can be harmful to both people and to the floor. Do not use steam cleaning equipment on the flooring.

Remember: always use pH neutral cleaning products.



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Frequently Asked Questions

How often should I clean my floor?

Cleaning frequency will depend on the required cleanliness, intensity of use and the colour.

Removing stubborn marks and stains

Remove any spillages as soon as possible to avoid staining the surface. Use the methods described above to remove any stubborn soiling or scuff marks. Do not use alkaline based products, or strong solvents such as acetone for stain removal. In all cases, always rinse the floor after cleaning with clean water.

Floor surface seems slippery

Ensure removal of all traces of surface contamination, including detergent residues, and rinse the floor thoroughly with clean water as these could be making the floor slippery.

Additional help and information

Telephone: **0800 121 4780** (office hours)

Email: **uktechnicalsupport@forbo.com**

Forbo Flooring UK Limited

Web: **www.forbo-flooring.co.uk**



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