

Forbo Flooring Cleaning and Maintenance advice:

Westbond fusion bonded carpet tiles provide a luxurious cut pile surface for optimal aesthetics. Following these guidelines will ensure that the appearance retention of these products is retained. Westbond wool and polyamide (nylon) fibre products can be maintained using standard carpet cleaning methods.

Initial clean before use

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward. Spot clean if necessary.

Regular Cleaning

The frequency of regular cleaning method will depend on the amount of traffic, soiling levels and desired appearance

- Vacuum using an upright vacuum with a mechanically driven rotating brush.
- Spot clean if necessary.

Periodic Maintenance

The following maintenance actions should be used when needed to maintain a satisfactory level of appearance.

- Vacuum thoroughly to remove loose surface debris
- Spot clean if necessary

The following carpet cleaning methods may be used to remove residual soiling that cannot be removed by vacuuming:

- Dry fusion (recommended)
- Hot water extraction

Please note:

- *For dry fusion, please allow a minimum of 30 minutes before use*
- *For hot water extraction, please allow a minimum of 24 hours before use*

Spot Cleaning

- Use a dry clean white cloth, apply a neutral pH spot stain removal spray and work on the stain from the outside to the centre. If stain persists repeat as necessary. Rinse thoroughly with clean water and allow the floor to dry before use.

Best Practice: Tips for effective floor care

General advice

Protect newly laid floors

All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

Use Entrance Systems

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 6m) and quality should be used. Forbo Coral or Nuway entrance flooring systems, are independently proven to remove and retain up to 94% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

Cleaning

- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

Use of Floor Care Chemicals

The use of high pH cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

Frequently Asked Questions

How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. is it near an entrance to the building or on an upper floor? Will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light colours may need to be cleaned more frequently.

How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do NOT use bleaching agents, high pH or strong solvents as they can be harmful to both people and to your floor.

Problem:

Chewing Gum

Try:

Use proprietary gel based gum remover

Stain has
Returned

May be detergent residue or not
fully rinsed after cleaning.

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

Recommended Floor care products

For nylon fibres use a pH neutral non-foaming carpet detergent suitable for nylon fibres; for wool fibres use Woosafe approved cleaning detergent, For Example M2 Care Ultra, a pH neutral and Woosafe approved cleaning solution available from the Wrennalls Group. Please tel. 01772 435739 for further information.

Other floor care products may be used on Forbo Westbond floor coverings. If alternative products are to be used please consult with your regular supplier for more information and guidance.

Contact us:

Web: www.forbo-flooring.co.uk

Email: info.flooring.uk@forbo.com

Telephone: 0800 0282 162

Fax: 01772 646912