

Forbo Flooring Cleaning and Maintenance advice:

Nuway Connect entrance flooring systems are manufactured specifically to remove and retain soil at building entrances to prevent it from being trafficked into buildings. The soil is retained by the Nuway entrance system until it is released during cleaning. As such, regular cleaning to remove the retained soil is essential to optimise long term performance, efficiency and appearance retention. Following these guidelines will ensure that the performance, efficiency and appearance of these products are retained. Nuway entrance flooring system products can be maintained using standard cleaning methods.

Initial clean before use

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Spot clean if necessary.

Regular Cleaning

The frequency of a regular cleaning method will depend on the amount of traffic, soiling type, soiling levels and desired appearance.

To remove dry soiling deposits:

- Vacuum using an upright vacuum with a mechanically driven rotating brush. Make several passes in all directions with the vacuum cleaner to ensure all loose dirt is removed. Vacuum action should be fast forward and slow backward. Spot clean if necessary.

To remove wet soiling deposits:

- Use a counter rotating brush head machine in conjunction with a pH neutral detergent suitable for nylon fibres, ensuring all detergent residues are removed by rinsing thoroughly with water.

Periodic Maintenance

The Regular Cleaning actions above should be used when required to maintain optimum performance and appearance. The frequency of Periodic Maintenance will depend on the efficiency of the Regular Cleaning actions in relation to the amount of traffic, soiling type, soiling levels experienced at individual entrances or locations.

To remove compacted soiling deposits:

- Hot water extraction using a neutral detergent suitable for nylon fibres, ensuring all detergent residues are removed by rinsing thoroughly with water.

Please note:

Hot water extraction cleaning can be carried out with the matting sections in situ provided the matting is not allowed to get saturated on the underside. Do not exceed 50°C temperature when using hot water systems.

It is best practice with open construction mats that the mat sections are removed periodically from the mat well to allow cleaning of the mat well to remove any loose or compacted soil residues. Take care to note the position of each section for correct replacement.

Spot Cleaning

- Remove spots with a neutral spot cleaner ensuring the area treated is thoroughly rinsed with clean water.

Do not use bleaching agents as these may damage the product and affect the colour

Issue Date: November 2014

Best Practice: Tips for effective floor care

General advice

Protect newly laid floors

All newly laid floors including entrance matting should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

Use Entrance Systems

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 6 linear meters) and quality should be used. Forbo Nuway and Coral entrance flooring systems, are independently proven to remove and retain dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

Cleaning

- An entrance system works more effectively when clean and free from residual soiling.
- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

Use of Floor Care Chemicals

The use of high and low pH cleaning chemicals may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning chemicals may compromise the performance of the floor.

Frequently asked questions

How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. is it the main entrance to the building or a less used side entrance? Will it collect dry or moist soil? What level of traffic will it be subjected to?

Remember bold colours may need to be cleaned more frequently to retain their appearance and avoid tracking in walking areas.

How do I remove stains?

Remove spots with a neutral spot cleaner ensuring the area treated is thoroughly rinsed with clean water.

Problem:

Chewing Gum

Try:

Use proprietary gel based gum remover.

Stain has returned

May be due to detergent residue not being fully rinsed after cleaning.

If any doubt exists test cleaning materials on a small area in an inconspicuous area.

Recommended Floor care products

Only pH neutral detergents suitable for polyamide fibres should be used for example, M2 Care Ultra, a pH neutral anti-bacterial cleaning solution available from the Wrennalls Group (Tel: 01772 435739 for further information).

Other floor care products may be used on Forbo Nuway tuftiguard entrance flooring systems. If alternative products are to be used please consult with your regular supplier for more information and guidance.

Contact us:

Web: www.forbo-flooring.co.uk

Email: info.flooring.uk@forbo.com

Telephone: 0800 0282 162

Fax: 01772 646912