

For My Home Floorcare Guide: Step Sheet and Tile Range

Coral textile entrance flooring systems are manufactured specifically to remove and retain soil at building entrances to prevent it from being trafficked into buildings. The soil is retained by the Coral entrance system until it is released during cleaning. As such, regular cleaning to remove the retained soil is essential to optimise long term performance, efficiency and appearance retention.

We want to make sure that you're happy with your flooring for many years to come. Your Coral floor will maintain its good looks provided some simple cleaning procedures are followed, the advice and instructions in this guide will help you get the best out of your investment.

Use of cleaning chemicals

Most spillages and marks can be removed using water.

When using any cleaning and maintenance products always ensure that they are pH neutral (7-8pH).

Forbo recommend M2 Care Ultra for cleaning and occasional maintenance of Coral textile floors.

Further information on the use and where to buy this product can be found later in this guide.

Initial clean

After installation, remove loose dust and soiling with a vacuum.

Allow at least 48 hours for the adhesive to set firmly before carrying out any wet cleaning.

Regular cleaning

The day-to-day care of your Coral textile floor consists of dust and loose soiling removal with a vacuum.

More stubborn marks may require localised spot cleaning with M2 Care Ultra cleaning solution and a soft scrubbing brush.

Periodic cleaning

- Remove loose dust and soil with a vacuum, using an upright vacuum with a mechanically driven rotating brush. Make several passes in all directions with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be normal speed going forward and slow backward.
- Spot clean any stubborn marks with M2 Care Ultra cleaning solution and a soft scrubbing brush.
- Allow the floor to dry before use.

In most situations an upright vacuum to clean will suffice.

General Advice

- Ensure cleaning equipment is kept clean between uses.
- Remove dust and grit regularly – Vacuuming is a quick and easy way to remove loose soil.
- Remove stains quickly. Wet spillages, particularly fats, grease or foods which contain staining agents (e.g. tomato sauce) should be cleaned up immediately (see frequently asked questions below).
- Never use abrasive liquid, powder floor cleaners, or scouring pads.
- Take care when using furniture polish as overspray of silicone affect the floor.



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Cleaning product recommendations

The M2 Care range of products, including accessory products, are available from Cleaners Warehouse (part of the Wrennalls Group), together with advice on specific cleaning issues. Call **01772 435739** for further information or check out their website: **www.m2care.co.uk**



M2 Ultra for everyday cleaning

Other floor care products may be used on Forbo Flooring resilient floor coverings. If alternative products are to be used consult with your regular supplier for more information and guidance.

Note: *The incorrect use of cleaning solutions may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning solutions may compromise the performance of the floor. Highly alkaline or acidic cleaning solutions, abrasive powders, solvents, soap-based cleaning products or cleansers should not be used as they can be harmful to both people and to the floor. Do not use steam cleaning equipment on the flooring.*

Remember: *always use pH neutral cleaning and/or maintenance products.*

Frequently Asked Questions

How often should I clean my floor?

Cleaning frequency will depend on the required cleanliness, intensity of use and the colour.

Removing stubborn marks and stains

Remove any spillages as soon as possible to avoid staining the surface. Use the methods described above to remove any stubborn soiling or scuff marks. Do not use alkaline based products, or strong solvents such as acetone for stain removal. In all cases, always rinse the floor after cleaning with clean water.

Additional help and information

Telephone: **0800 121 4780** (office hours)

Email: **uktechnicalsupport@forbo.com**

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