

UK Forbo floor care: Flotex tile and plank

The unique construction of Forbo Flotex® tile and plank flooring is what allows it to release soiling like no other textile flooring can. Unlike the looped and twisted fibres of a conventional carpet pile, the smooth straight fibres of Flotex do not trap particles of soil, allowing them to be effectively removed during cleaning.

General advice

Protect newly laid floors. All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

Use protective feet on chairs and tables to avoid excessive localised pile pressure.

Initial clean before use

Newly installed floors should not be wet cleaned within 3 days of installation.

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward.

Spot clean if necessary.

Recommended Floor care products

For stain removal, spray extraction or 3 in 1 extraction cleaning use M2 Care Ultra, a pH neutral anti-bacterial cleaning solution. Available from M2 Care – please telephone 01772 435739 for further information.

M2 Care Ultra: www.m2care.co.uk

Other floor care products may be used on Forbo textile floor coverings. If alternative products are to be used consult with your regular supplier for more information and guidance. The incorrect use of cleaning solutions may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning solutions may compromise the performance of the floor. High alkaline or low acidic cleaning solutions, abrasive powders, solvents or cleansers should not be used as they can be harmful to both people and to the floor.

As required:

For interim cleaning, use of a cylindrical counter rotating brush machine (using brushes suitable for nylon fibres) is recommended. This option is also suitable for interim cleaning of lightly soiled traffic lanes. A periodical general clean is recommended to be used after several interim cleans.

For general cleaning, use of a 3 in 1 extraction machine is recommended.

Additionally, a spray extraction machine may be used for spillage control or localised rinsing after spot cleaning.

Rinse floors thoroughly with clean water and allow the floor to dry before use.

Note: *Deep cleaning should be carried out using 3 in 1 extraction machines. Avoid over-wetting during the cleaning process.*

Spot Cleaning

Most spills will respond to the use of clean warm water, or the use of a neutral, non-foaming, carpet detergent. Where required for heavier or stubborn spills, the scrape scrub, rinse procedure below may be used.

Scrape, scrub, rinse procedure

1. Scrape up as much of the spillage as possible using a plastic, blunt edged scraper or spatula.
2. Apply a liberal amount of water, scrub with a hard-bristled brush and scrape up the dirty liquid into a cloth.
3. Rinse with clean water. Scrape out as much of the liquid as possible into an absorbent cloth, using a blunt edged scraper or spatula.
4. If the spill or stain is not completely removed, repeat points 2 and 3 above using a neutral, non-foaming, carpet detergent or general-purpose spotter cleaner to the affected area.
5. Rinse floors thoroughly with clean water and allow the floor to dry before use.



Best Practice: Tips for effective floor care

Use Entrance Systems

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 6lm) and quality should be used. Forbo Coral or Nuway entrance flooring systems, are independently proven to remove and retain up to 95% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximizing appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

Effective maintenance

Regular cleaning is more beneficial and cost effective than occasional deep cleaning. Allowing soiling and staining to build up within the textile fibres, may lead to permanent damage and discolouration.

Use recommended cleaning solutions. High quality cleaning solutions and equipment ensures efficient maintenance and should represent only a small proportion of maintenance costs.

Always follow the manufacturer's instructions for cleaning solutions.

Always follow the Health and Safety guidance provided.

Frequently Asked Questions

How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the nature and usage of the building and how the floor is used. When producing a cleaning and maintenance schedule, it is good practice to consider the situation of the floor first: e.g. is it near an entrance to the building or on an upper floor. Will it collect dry or moist soil? What level of traffic will it be subjected to? Is there a lift for heavy equipment?

How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using a dry (paper) towel, water and/or neutral cleaning solution.

High alkaline or low acidic cleaning solutions, abrasive powders, solvents or cleansers should not be used as they can be harmful to both people and to the floor.

Note: Do not use bleaching agents as these may damage the product and affect the colour

Problems:

Wet Spillage – For small areas and small accidents use the scrape, scrub, rinse procedure.

Dry Spillage – Lift off any excess spillage and vacuum thoroughly

Chewing Gum – Use a proprietary chewing gum remover suitable for nylon textile flooring

Stain has Returned – May be detergent residue or not fully rinsed after cleaning.

Soak with warm water and use scrape, scrub, rinse procedure. Repeat until all detergent residues are removed.

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

Additional help and information:

Tel: **0800 121 4780** (office hours)

Email: uktechnicalsupport@forbo.com

Forbo Flooring UK Limited

Web: www.forbo-flooring.co.uk



FLOORING SYSTEMS