

UK Forbo floor care: Tessera Carpet Tiles and Planks

Tessera carpet tiles are manufactured using polyamide (nylon) fibres for durability and appearance retention in the busiest commercial environments. Following these guidelines will ensure that the appearance retention of these products is retained. Tessera products can be maintained using standard carpet cleaning methods.

General advice

Protect newly laid floors. All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

Use protective feet on chairs and tables to avoid excessive localised pile pressure.

Initial clean before use

Newly installed floors should not be wet cleaned within 3 days of installation.

Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward.

Spot clean if necessary.

Recommended Floor care products

For spray extraction or 3 in 1 cleaning use M2 Care Ultra, a pH neutral anti-bacterial cleaning solution.

Available from M2 Care – please telephone 01772 435739 for further information.

M2 Care Ultra : www.m2care.co.uk

Other floor care products may be used on Forbo textile floor coverings. If alternative products are to be used consult with your regular supplier for more information and guidance. The incorrect use of cleaning solutions may cause damage and/or discolouration. Overuse or inadequate rinsing of cleaning solutions may compromise the performance of the floor. High alkaline or low acidic cleaning solutions, abrasive powders, solvents or cleansers should not be used as they can be harmful to both the people and to the floor.

Regular cleaning

The frequency of regular cleaning method will depend on the amount of traffic, soiling levels and desired appearance.

- Vacuum using an upright vacuum with a mechanically driven rotating brush. Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be fast forward and slow backward.
- Spot clean if necessary.

Periodic maintenance

The following maintenance actions should be used when needed to maintain a satisfactory level of appearance.

- Vacuum thoroughly to remove loose surface debris - Spot clean if necessary.

The following carpet cleaning methods may be used to remove residual soiling that cannot be removed by vacuuming:

- M2 Fusion Care (recommended)
- Hot water spray extraction

Please note:

- For M2 Fusion Care, please allow a minimum of 30 minutes before use
- For hot water spray extraction, please allow a minimum of 24 hours before use

Spot Cleaning – Use a dry clean white cloth, apply a diluted solution of M2 Care Ultra, a neutral pH spot stain removal spray and work on the stain from the outside to the centre. If stain persists repeat as necessary.

Rinse thoroughly with clean water and allow the floor to dry before use.

Note: Do not use bleaching agents as these may damage the product and affect the colour.

Spot cleaning

Most spills will respond to the use of clean warm water, or the use of a neutral, non-foaming, carpet detergent.



FLOORING SYSTEMS

Best Practice: Tips for effective floor care

Use Entrance Systems

As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 6lm) and quality should be used. Forbo Coral or Nuway entrance flooring systems, are independently proven to remove and retain up to 95% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximizing appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

Effective maintenance

Regular cleaning is more beneficial and cost effective than occasional deep cleaning.

Use recommended cleaning solutions. High quality cleaning solutions and equipment ensures efficient maintenance and should represent only a small proportion of maintenance costs.

Always follow the manufacturer's instructions for cleaning solutions.

Always follow the Health and Safety guidance provided.

Frequently Asked Questions

How often should I clean my floor?

The optimum frequency for cleaning and maintenance is determined by the nature and usage of the building and how the floor is used. When producing a cleaning and maintenance schedule, it is good practice to consider the situation of the floor first: e.g. is it near an entrance to the building or on an upper floor? Will it collect dry or moist soil? What level of traffic will it be subjected to? Is there a lift for heavy equipment?

How do I remove stains?

Remove stains as soon as they are discovered. Most stains can be safely removed using a dry (paper) towel, water or a diluted solution of M2 Care Ultra, a neutral pH spot stain removal cleaning solution or similar.

High alkaline or low acidic cleaning solutions, abrasive powders, solvents or cleansers should not be used as they can be harmful to both people and to the floor.

Note: Do not use bleaching agents as these may damage the product and affect the colour.

Problems:

Wet Spillage - For small areas, use a clean absorbent cloth to remove excess moisture by blotting. Repeat as required.

Dry Spillage - Lift off any excess spillage and vacuum thoroughly

Chewing Gum - Use a proprietary chewing gum remover suitable for nylon textile flooring

Stain has Returned - May be detergent residue or not fully rinsed after cleaning.

Soak with warm water and use rinse procedure. Repeat until all detergent residues are removed.

If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

Additional help and information

Telephone: **0800 121 4780** (office hours)

Email: uktechnicalsupport@forbo.com

Forbo Flooring UK Limited

Web: www.forbo-flooring.co.uk



FLOORING SYSTEMS