Forbo Flooring Cleaning and Maintenance advice:
The unique construction of Forbo Flotex® sheet and tile flooring is what allows it to release soiling like no other textile
flooring can. Unlike the looped and twisted fibers of a conventional carpet pile, the smooth straight fibers of Flotex® do
not trap particles of soil, allowing them to be removed without difficulty during cleaning. Most spills can be cleaned with
plain water.

Initial clean before use

Newly installed floors should not be wet cleaned within 3 days of installation. Remove all surface soil, debris, sand and grit by vacuuming using an upright vacuum with a mechanically driven rotating brush. Make several passes with the vacuum cleaner to ensure that all loose dirt is removed. Vacuum action should be
fast forward and slow backward. Spot clean if necessary.

Regular cleaning:

The frequency of regular cleaning method will depend on the amount of traffic, soiling levels, desired appearance,
and hygiene standards.

- Vacuum using an upright vacuum with a mechanically driven rotating brush.
- Spot clean if necessary.

As with any carpet tile, Flotex will benefit from the periodic use of the following mechanical carpet cleaning methods:

- Hot water extraction machine
- 3 in 1 machine
- Cylindrical counter rotating brush machine

Rinse floors thoroughly with clean water and allow the floor to dry before use.

Spot Cleaning

Most spills will respond to the use of clean warm water, or the use of a neutral, non-foaming, carpet detergent. Where required for heavier or stubborn spills, the scrape scrub, rinse procedure below may be used.

Scrape, scrub, rinse procedure

1. Scrape up as much of the spillage as possible using a blunt edged scraper or spatula.
2. Apply a liberal amount of water, scrub with a hard bristled brush and scrape up the dirty liquid into a cloth.
3. Rinse with clean water. Scrape out as much of the liquid as possible into an absorbent cloth, using a paint scraper or
spatula.
4. If the spill or stain is not completely removed, repeat points 2 & 3 above using a neutral, non-foaming, carpet
detergent or general purpose spotter cleaner to the affected area.
5. Rinse floors thoroughly with clean water and allow the floor to dry before use.
Best Practice: Tips for effective floor care

General advice

Protect newly laid floors
All newly laid floors should be covered and protected from all other trades during the contract with a suitable non-staining protective covering.

Use Entrance Systems
As much as 80% of dirt entering a building is brought in by foot traffic. Entrance flooring systems of an appropriate size (ideally more than 6lm) and quality should be used. Forbo Coral entrance flooring systems, are independently proven to remove and retain up to 95% of all dirt and moisture entering a building by foot traffic; reducing maintenance costs and maximising appearance retention of adjacent flooring products as well as reducing slip risk. As with any dirt removal system all entrance flooring systems should be regularly cleaned to release the dirt which has been removed.

Cleaning
- Regular cleaning is more beneficial and cost effective than occasional deep cleaning.
- Use recommended cleaning products. High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs.
- Always follow the manufacturer's instructions for cleaning products.
- Always follow the Health and Safety guidance provided.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Try:</th>
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<tbody>
<tr>
<td>Wet spillage</td>
<td>For small areas and small accidents use the scrape, scrub, rinse procedure</td>
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<tr>
<td>Dy spillage</td>
<td>Lift off any excess spillage Vacuum thoroughly</td>
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<tr>
<td>Chewing-gum</td>
<td>Use steam, solvent or proprietary freezing agent</td>
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<tr>
<td>Stain has returned</td>
<td>May be detergent residue or not fully rinsed after cleaning. Soak with warm water and use scrape, scrub, rinse procedure. Repeat until all detergent residues are removed</td>
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If any doubt exists test cleaning materials on a sample piece or in an inconspicuous area.

DO NOT use bleaching agents as these may cause the product and effect the colour.

Flotex cleaning video: https://youtu.be/Scfbvo1zrGl

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Frequently Asked Questions

How often should I clean my floor?
The optimum frequency for cleaning and maintenance is determined by the way the floor is used. When producing a cleaning and maintenance schedule it is good practice to consider the situation of the floor first: e.g. is it near an entrance to the building or on an upper floor? Will it collect dry or moist soil? What level of traffic will it be subjected to? Remember that light colours may need to be cleaned more frequently.

How do I remove stains?
Remove stains as soon as they are discovered. Most stains can be safely removed using the spot cleaning advice given above. Do NOT use bleaching agents or strong solvents as they can be harmful to both people and to your floor.